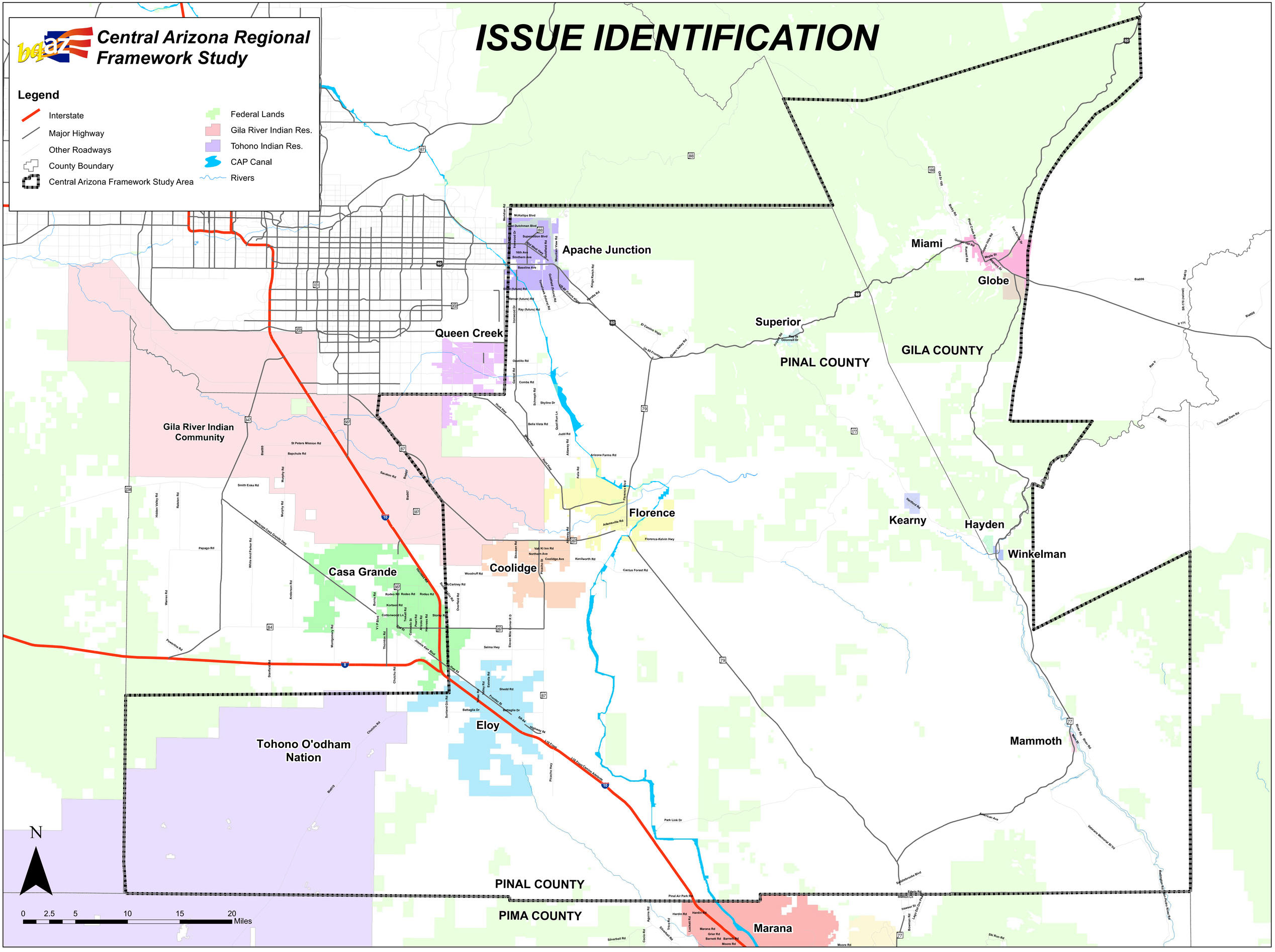ISSUE IDENTIFICATION